Rapid Engagement is a system transformation project with the goal of making it easier, faster and more user-friendly for people to get started with outpatient behavioral health services.

In the current model, behavioral health organizations must start with a comprehensive intake, assessment, and service planning visit, which can take two hours to complete. It is not until after this lengthy intake visit that a consumer is offered therapeutic services.

The vision for Rapid Engagement is that provider organizations can start with a brief intake and assessment encounter that allows them to provide an initial diagnosis, co-create an initial service plan, and start offering and billing for therapeutic services right away.

The primary behavioral health clinician can then take up to 6 visits to build relationship, learn more about the consumer's experience and goals, complete a comprehensive assessment and treatment plan, and meet all the requirements stipulated by the Oregon Administrative Rules.